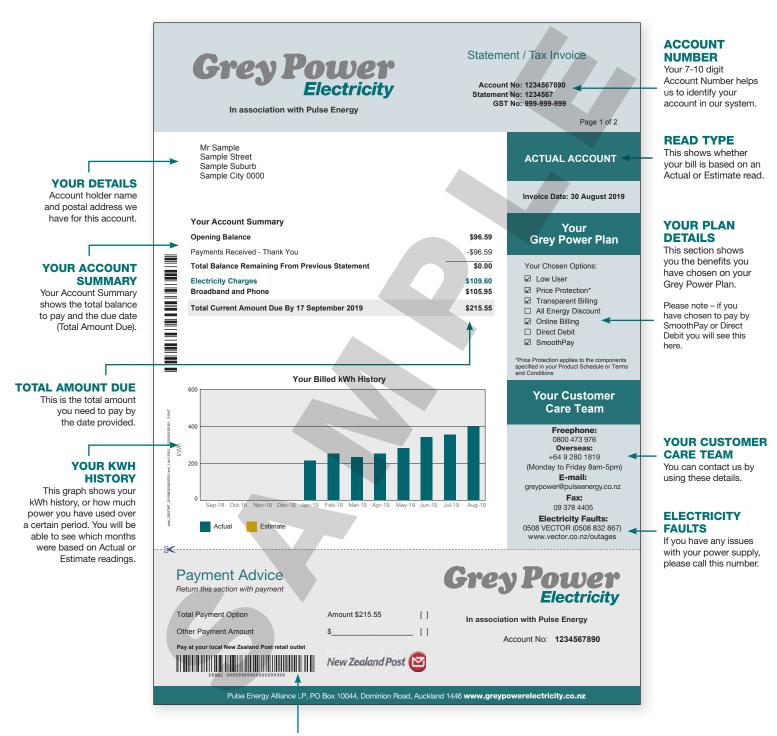
HOW TO READ YOUR BILL

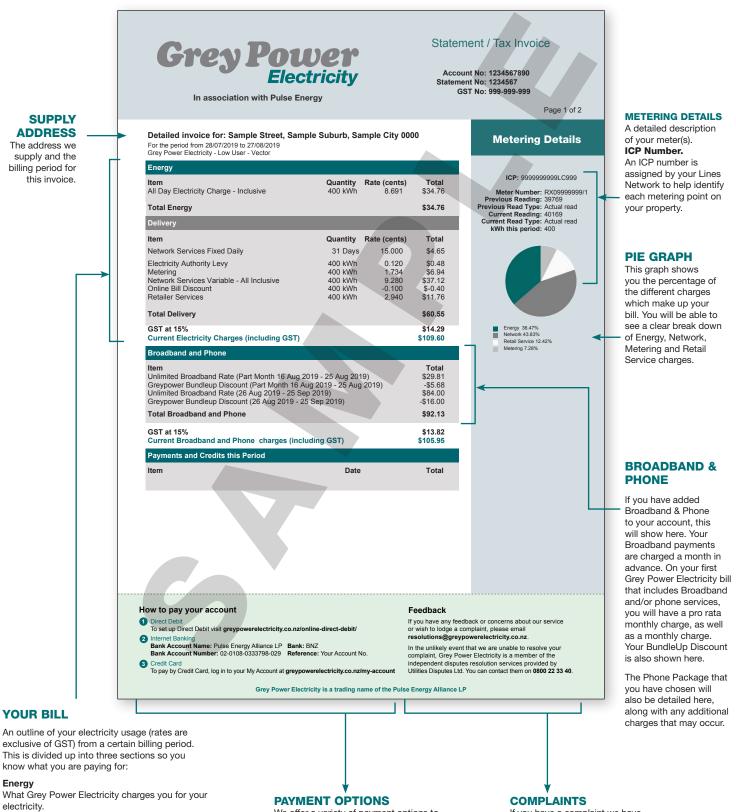


BARCODE

If you choose to pay at your local NZ Post this is the barcode they will use to locate your account.

PLEASE NOTE:

This is a sample barcode ONLY; it is not to be used to make any payments towards your power account.



Delivery

This is all charges related to the delivery of your electricity and includes Network Services, Retailer Services, Metering and the Electricity Authority Levy.

Special Fees & Promotions

Any promotional credits or fees on your account will appear in this section

We offer a variety of payment options to suit your needs. For more information visit our website at **greypowerelectricity.co.nz** If you have a complaint we have not been able to address, you can use these contact details.

Grey Power Electricity

PO Box 10044, Dominion Road, Auckland 1446 Freephone 0800 473 976 Fax +64 9 378 4405 greypowerelectricity.co.nz